



Montana Voluntary Organizations Active in Disaster

COOPERATION | COMMUNICATION | COORDINATION | COLLABORATION



MT VOAD PRESENTATION



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WHAT IS VOAD ?



What is the VOAD MOVEMENT?



VOAD is an association of voluntary based organizations, government agencies, and businesses who have joined together to mitigate the impact of disaster by leveraging the 4 Cs. These ties are both formalized and organic in nature that adapt to the needs of communities with a unified goal to help people in need.



The VOAD Movement encompasses more than one organization. It is a reminder that everyone engages and collaborates together in order to achieve more.

OUR FORMATION

Following Hurricane Camille, on July 15, 1970, voluntary organizations came together to meet and discuss how to improve responses. National VOAD was founded as a result.

DURING THE 1980's

Many local affiliates of National VOAD members began forming Local, Regional and State VOAD coalitions.

BY THE MID 1990's

VOAD became a true national movement.

2009

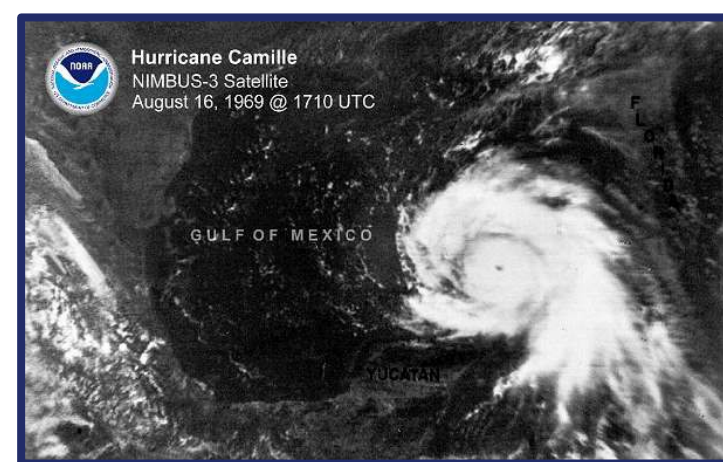
Partnership Program began expanding National VOAD's formal ties across multiple sectors including government, corporate, and academia.

2019

Established a five year strategic plan with a focus on 4 strategic pillars.

2020

National VOAD Celebrates 50th Anniversary!



the 4Cs

Throughout VOAD's history, and countless types of disasters, the 4Cs have served as a compass for the organization as well as a strategy to develop stakeholder coalition.

Each "C" is fundamental to the values and principles of VOAD.

THE 4Cs



COOPERATION

Recognizing there isn't one organization that has all the answers to the challenges that arise during disasters.

Cooperation is the act of understanding that common goals for a community can be best achieved by working or acting together with a common purpose.



COMMUNICATION

Members, Partners, and State/Territory representatives foster a climate of openness that promotes regular information sharing between member organizations. This includes their capacities, accomplishments, limitations, and commitments.

THE 4Cs



Member organizations commit to working together, in a non-competitive manner, toward the goal of effective service delivery throughout the disaster cycle.

Through careful coordination, VOAD members form strategic partnerships that anticipate and utilize resources to accomplish a set of tasks.



Member organizations establish shared goals and actively work together to achieve specific goals and understand specified projects throughout all four phases of the disaster cycle.

MEMBERSHIP AGREEMENT



The State/Territory VOAD Membership Agreement states that National VOAD's organization and governance is **a model for each State/Territory as a trademarked affiliate**; however, **State/Territory VOADs reserve the right to establish their own structure.**



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HOW IT WORKS IN MONTANA



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- American Red Cross
- The Salvation Army
- Team Rubicon
- The United Way
- LDS Charities
- Raise Montana (Child Care)
- Benjamins Mission (Heavy Equipment)
- Montana Food Bank Network
- United Methodist Church
- Montana Healthcare Coalition
- Lutheran Disaster Services

MT VOAD MEMBER ORGANIZATIONS

- National Association for Amateur Radio
- Missoula CERT
- Adventist Community Services
- Hope Animal assisted Crisis Response
- Child Care Connections
- Crisis Cleanup
- Mennonite Disaster Services
- United Church of Christ
- Jehovah Witness Relief
- Elkhorn COAD
- SWMT COAD
- Ravalli County COAD



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MTVOAD LIMITATIONS

- Agencies do not have a footprint in every county
- Not every County has a local COAD
- Volunteers after the first 17 days are severely limited
- No current representation from the Reservations
- Not every county DES knows what MTVOAD is
- Some counties do not want MTVOAD Assistance
- Agencies do not have an unlimited bank account
- Many times, financial aid is dependent on local donations
- Montana is not always attractive for National Partners not already operating in state



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MTVOAD STRENGTHS

- Many Agencies can expand footprint on a temporary basis to assist in disaster response
- Many of our member agencies have several decades of disaster response experience
- Provide a common place to share information and ideas
- Prevents duplication of services and redundancy
- Works with local groups and organizations
- Can use expertise of National Partners even if they do not send teams or travel to Montana
- Can take the place of a local COAD in Counties that do not have a COAD
- Consistently add new agencies and expand our footprint
- We have agencies that can respond during all phases of disaster: Active, Response and Recovery



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SOME SERVICES PROVIDED

- Feeding
- Sheltering
- Emotional and Spiritual Care
- Disaster Case Management
- Logistics
- Donations Management
- Volunteer Management
- Family Reunification
- Event Coordination (MARC)
- Muck and Gut
- Training and Education
- Monitoring of local disasters
- Heavy Equipment



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YELLOWSTONE



VOAD Yellowstone Response 2022

American Red Cross of Idaho, Montana and East Oregon

- Provided **62 overnight shelter stays** with partners.
- Served more that **4500 meals and snacks** to community members and responders.
- Distributed **1000 relief items** into flood-impacted areas and households.
- Provided over **500 disaster health, mental health or spiritual care contacts** to impacted individuals.

Greater Gallatin United Way & The Park County Community Foundation

- **\$1,298,423 raised from 1510 donors.** We anticipate more donations due to several benefit concerts scheduled in August.
- **\$966,539 was distributed to 401 individuals/households** in two funding rounds. The first round included **\$2000** relief checks for all properties verified to have damage. Round two distributions ranged from **\$2000-\$10,000** for those with more substantial needs.
- The requested need is estimated at \$9.25 million based on applications.

Hope AARC

Deployment Name & Location	Dates	#Days	#HOPE Volunteers	Round Trip in Hours Comb.	Service Hours Comb.	# of Interactions Combined
MARC in Livingston, MT	6/21	1	3	6	7.5	101
FEMA DRC in Livingston, MT	7/16, 7/29, 8/5	3	6	5.5	11.5	90
FEMA DRC in Red Lodge, MT	7/8—7/17	10	6	24	56	300

Team Rubicon *Operation A River Raged Through It*

- **17 homeowners and 19 individuals** assisted.
- **25 rooms** mucked out, **3,925 sq ft** of drywall removed, **1,180 sq ft** of flooring removed, **3,991 cu ft** debris mucked out.
- **1,999 cu ft** debris removed
- **44 Greyshirts deployed, 16 operational periods, 21 work orders**

The Salvation Army

- **3,409 items** distributed, **\$34,131 value** including meals, snacks & drinks, lodging, cleanup kits, gift cards, grocery vouchers, cleaning supplies/tools, comfort/hygiene kits, PPE, cleanup/emergency repair vouchers, pet supplies, clothing, food boxes, tarps/plastic sheeting, ice, emotional & spiritual care.
- **310 Volunteer Hours**

United Church of Christ

- **Five days** of emotion and spiritual care chaplaincy to Carbon and Stillwater County.
- Approximately **\$5000 water and mold mitigation funding** to Red Lodge Community Church for its community day care program.

Becky Coombs

Two visits to Silver Gate to check out the damage and talk to locals.

UMC ERT

Deployed two groups to the Fromberg area through Crisis Cleanup for a total of **six days**.

VOAD Yellowstone Response 2022

Just Serve

JustServe created a Disaster Recovery page on the JustServe website to help organizations to post projects and needs in the flood area. Link is above. A **GIVE** area was included for those that wanted to send donations to organizations participating in the Disaster Recovery. Projects have been posted for organizations & events or donations as they a raised and will continue to use the web page as the Recovery efforts continue.



Latter Day Saint Charities

Latter-day Saint Charities sent a humanitarian truck from Salt Lake City with supplies such as: Generators, chain saws, box fans, sleds, wheelbarrows, shop vacs, shovels, rakes, cleaning buckets, dollies, ropes, duct tape, tarps, gloves, & water to the Red Lodge, Fromberg, Absarokee areas to help in the clean-up efforts.

A few pictures of a group of Helping Hands & the supplies.



Crisis Cleanup

Crisis Cleanup website was used to help clean in the area. Organizations like the Church of Jesus Christ of Latter-day Saints, Red Lodge area Community Foundation, & others registered their organization on the website and was then able to pick a property and contact the homeowner to decide when to help clean. 241 cases have registered on the website for the Red Lodge, Fromberg, Absarokee, Gardiner & Livingston areas. Muck Out, debris & garbage removal, Tarping, & Mold remediation was performed by many unskilled labor.

A few pictures have been included:



MARC Activities

- **Coordination & Synchronization**
 - Red Lodge, Carbon County 28 Jun
 - **Fromberg, Carbon County 30 Jun**
 - Absaroka, Stillwater County 7 Jul

Apply for Disaster Assistance

Internet or Smartphone Application: Disaster survivors may apply for the Individuals and Households Program or check their application status at www.DisasterAssistance.gov. Disaster survivors may also access FEMA via smartphone by downloading the application from www.fema.gov or through their mobile provider's application store.

By Phone: Disaster survivors may call FEMA toll-free at 800-621-3362 to register for assistance or check their application status. Disaster survivors who are deaf, hard of hearing, or have a speech disability and use a Text Telephone (TTY) may call 800-462-7585. Disaster survivors who use 711 or VRS (Video Relay Service) may call 800-621-3362.

In Person: Visit a Disaster Recovery Center.

- For locations, check FEMA's mobile app www.fema.gov/mobile-app or call 1-800-621-3362, or visit www.DisasterAssistance.gov.
- Disaster Survivor Assistance team members may visit door-to-door in your area. They will have official FEMA photo identification.

WHAT TO DO if YOU DISAGREE with FEMA'S DECISION LETTER

YOU HAVE THE RIGHT TO APPEAL FEMA'S ELIGIBILITY DECISIONS INCLUDING THE AMOUNT OF YOUR AWARD.

When do I need to submit my appeal?

You must submit your appeal within **60 days** of the date on your eligibility notification letter.

What do I need to provide?

A signed, written explanation outlining why you believe FEMA's decision is incorrect and copies of any documents supporting your appeal, including proof of your disaster losses.

Your full name, your FEMA Application Number and Disaster Number, your pre-disaster primary residence address, and your current phone number and address should be included on all submitted documents. These numbers are printed on Page 1 of your Decision Letter, above your name and address.

Where do I send my appeal?

Mail to: FEMA, P.O. Box 10055, Hyattsville, MD 20782-8055

Or Fax to: 800-627-8112, Attn: FEMA Appeals Officer

How long will it take before I know if my appeal is approved or denied?

You will receive a decision letter from FEMA within 90 days of FEMA's receipt of your appeal.

To check the status of your appeal, or to notify FEMA of any change to your mailing address or contact information, please visit www.DisasterAssistance.gov and select Check Your Application Status, or call FEMA's Helpline at 800-621-FEMA (3362).

Who can I call if I have questions about my appeal?

Call the FEMA Helpline at 800-621-3362 (voice/711/VRS). For Spanish, press 2. TTY: 800-621-3362. Or visit: www.DisasterAssistance.gov.

Help After a Disaster

FEMA Individual Assistance Can Help You Recover

FEMA B-545/ April 2019



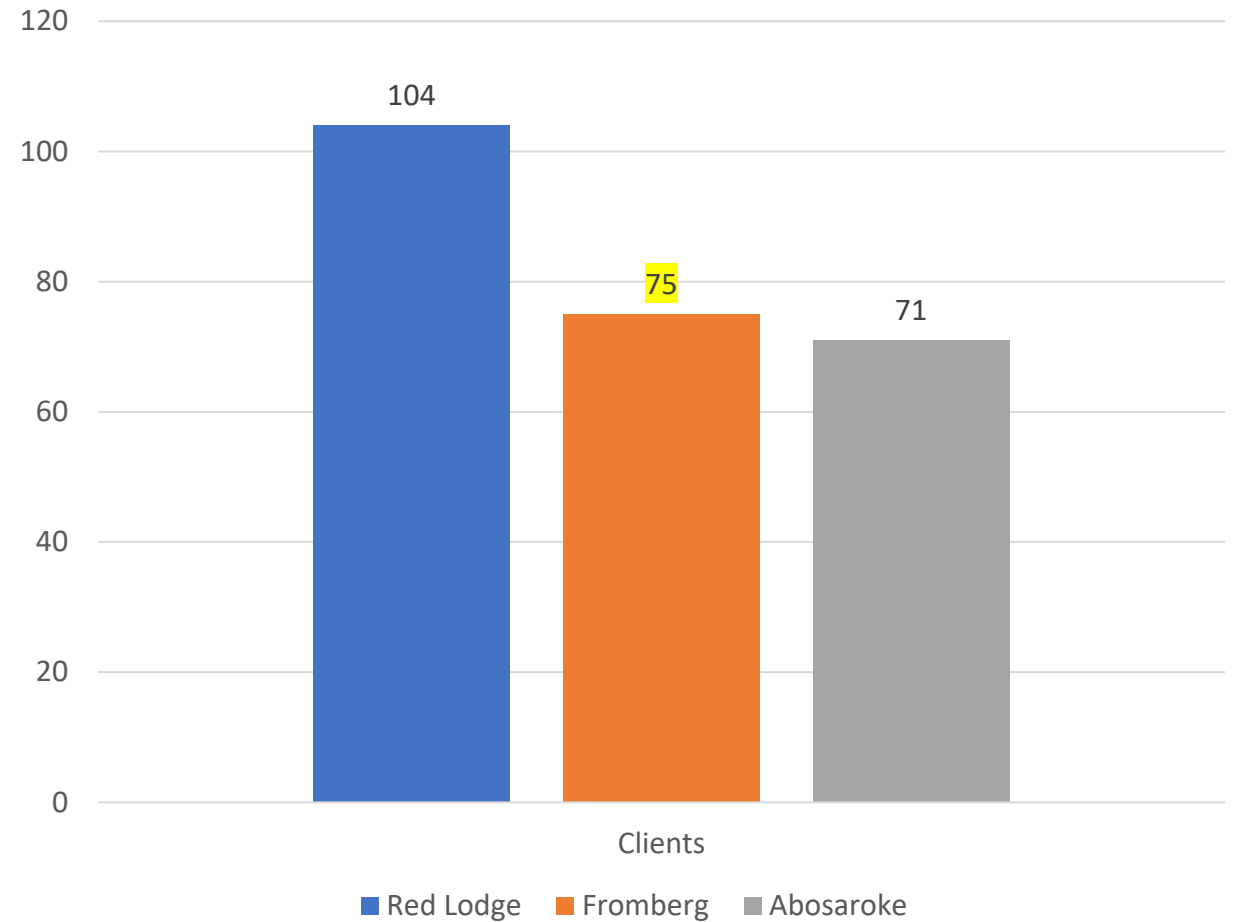
MULTI Agency Resource Centers

- Three Locations
- Organizational Challenges
- Client Served Results

Class	County	People Served
Red Lodge	Carbon	104
Fromberg	Carbon	75
Absarokee	Stillwater	71

MARC Results- Flood Victim Served

Clients Served in Carbon and Stillwater Counties





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OFFICERS

- Joe Wojton-President-The Salvation Army
- John Walden-Vice President-Team Rubicon
- Dallas Erickson-Secretary- Ravalli County COAD
- Debra Lawton-Treasurer-Team Rubicon
- Steve Barbour-Member At Large-Benjamins Mission
- Dick Deschamps-Past President-Lutheran Disaster Services



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THANK YOU!